

## DETAILS OF OFFICE PERFORMANCE INDICATORS AND TARGETS (ACCOMPLISHMENT) 2014

GOCC: Development Academy of the Philippines


Major Final Outputs/ Responsible Offices (1)	Performance Indicators (2)	FY 2014 TARGET for Performance Indicators (3)	FY 2014 ACCOMPLISHMENT for Performance Indicator as of 1 <sup>st</sup> Qtr 2014 (4)	Major Final Outputs/ Responsible Offices (5)	Performance Indicators (6)	FY 2014 TARGET for Performance Indicators (7)	FY 2014 ACCOMPLISHMENT for Performance Indicator as of 1 <sup>st</sup> Qtr 2014 (8)	Major Final Outputs/ Responsible Office (9)	Performance Indicators (10)	FY 2014 TARGET for Performance Indicator (11)	FY 2014 ACCOMPLISHMENT for Performance Indicators as of 1 <sup>st</sup> Qtr 2014 (12)
<b>A. Major Final Output 1: Training and Education Services for Public Managers</b>											
PMDDP Office	<b>Quantity 1:</b> Number of Public Officials started Public Management Development Program (PMDDP) / National Government Career Executive Service (NGCESDP)	210	40	IRISCIP / OP	<b>Quantity 2:</b> Number of official partnerships/ joint projects with international firms	2	2	PMDDP Office	<b>Quality 1:</b> Increased graduate satisfaction in PMDDP/ NGCESDP programs	90%	Cannot be determined yet. PMDDP classes still on-going
Programs & GSPDM	<b>Quality 2:</b> Increased graduate satisfaction in non-PMDDP/NGCESDP programs	90%	Cannot be determined yet. Programs are still on-going	Programs & GSPDM	<b>Timeliness:</b> Percentage of Training and Education projects completed within agreed duration	100%	Cannot be determined yet. Training and Education Projects are still on-going				
<b>B. Major Final Output 2: Research and Technical Assistance Services on Public Sector Productivity</b>											
Programs & GSPDM	<b>Quantity 1:</b> Cumulative number of strategic programs on Public Sector Productivity	11	2	COF / CAG	<b>Quantity 2:</b> Number of research initiated in the field of public sector productivity	3	Research agenda is for Board presentation and approval	Programs & GSPDM	<b>Quality 1:</b> Increased client satisfaction in DAP's Technical Assistance Service	90%	Cannot be determined yet. Technical Assistance Projects are still on-going
Programs & GSPDM	<b>Timeliness:</b> Percentage of technical assistance projects completed within agreed duration	94%	Cannot be determined yet. Technical Assistance Projects are still on-going.								

Major Final Outputs/ Responsible Offices (1)	Performance Indicators (2)	FY 2014 TARGET for Performance Indicators (3)	FY 2014 ACCOMPLISHMENT for Performance Indicator as of 1 <sup>st</sup> Qtr 2014 (4)	Major Final Outputs/ Responsible Offices (5)	Performance Indicators (6)	FY 2014 TARGET for Performance Indicators (7)	FY 2014 ACCOMPLISHMENT for Performance Indicator as of 1 <sup>st</sup> Qtr 2014 (8)	Major Final Outputs/ Responsible Office (9)	Performance Indicators (10)	FY 2014 TARGET for Performance Indicator (11)	FY 2014 ACCOMPLISHMENT for Performance Indicators as of 1 <sup>st</sup> Qtr 2014 (12)
<b>C. General Administration and Support Services (GASS)</b>											
AMC	Quality 1: Client satisfaction with DAP Facilities	94%	99% for Pasig facilities only	SSC	Quality 2: Improved overall customers / clients rating	92%	97.85% (2,645 out of 2,703 transactions were rated excellent by customers)	All Units	Financial: Improved Financial Performance	35%	Figure can be determined at year-end
Legal Services Unit / OP	Proportion of contracts reviewed within three (3) working days	90%	96% (98 out of 102 contracts were reviewed within 3 working days)								

Prepared by:

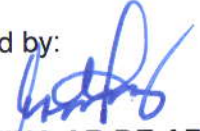
  
**NORMANDY T. NANGCA**  
 Director, COSMO

26 May 2014  
 Date

  
**ANATALIA SD BARAWIDAN**  
 Officer-in-Charge, FAO

26 May 2014  
 Date

Noted by:

  
**MONINA AR DE ARMAS**  
 Vice-President, SSC

26 May 2014  
 Date

Approved by:

  
**ANTONIO D. KALAW, JR.**  
 President, DAP

26 May 2014  
 Date