



**DEVELOPMENT ACADEMY OF THE PHILIPPINES**  
**MONITORING REPORT OF PERFORMANCE TARGETS**  
 as of 2<sup>nd</sup> Quarter 2014

Major Final Outputs	Performance Indicators	Formula	Wts	Baseline 2012	2014		Remarks
					As of 2 <sup>nd</sup> Quarter Actual	Annual Target	
MFO 1: Training & Education Services for Public Managers	PI 1: Number of Public Officials started the Public Management Development Program (PMDP) / National Government Career Executive Service Development Program (NGCESDP)	Actual number of officials started the PMDP / NGCESDP	10%	80	40	210	Next batch of enrollees will be in July 014
	PI 2: Number of official partnership / joint projects with international firms	Partnership / joint projects actually conducted within the year	15%	-	2	2	No new partnership was established in 2 <sup>nd</sup> quarter.
	PI 3: Increased graduate satisfaction in PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10%	-	-	90%	Cannot be determined yet. PMDP classes still on-going
	PI 4: Increased graduate satisfaction in non-PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10%	81%	-	90%	Cannot be determined yet. Programs are still on-going
	PI 5: Percentage of Training & Education Projects completed		0%	100%	-	100%	Cannot be determined yet. Training and Education Programs are on-going

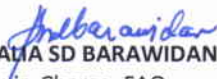
Major Final Outputs	Performance Indicators	Formula	Wts	Baseline 2012	2014		Remarks
					As of 2 <sup>nd</sup> Quarter Actual	Annual Target	
	within agreed duration						
		<b>Sub-total</b>	<b>45%</b>				
MFO 2: Research & Technical Assistance on Public Sector Productivity	PI 1: Increased number of strategic programs on Public Sector Productivity	Cumulative number of strategic programs on PSP	15%	4	2	11	No new programs were introduced in 2 <sup>nd</sup> quarter 2014.
	PI 2: Number of research initiated in the field of PSP	Actual number of research / policy papers formally submitted to the Board	15%	-	-	3	Research agenda for presentation to & approval by the Board in the next meeting
	PI 3: Increased customer satisfaction in DAP's Technical Assistance Services	Percentage of DAP's Technical Assistance rated 4.0 or higher in a 5-point scale by customers	15%	84%	-	90%	Cannot be determined yet. Programs on-going
	PI 4: Percentage of Technical Assistance Programs completed within agreed duration		0%	84%	-	94%	Cannot be determined yet. Programs on-going
		<b>Sub-total</b>	<b>45%</b>				
General Administrative & Support Services (GASS)	PI 1: Customer satisfaction with DAP facilities	Percentage of customer satisfied with facilities	5%	88%	96.36%	94%	
	PI 2: Improved Financial Performance	Growth Rate of Net Income (Year to year)	5%	35%	-	35%	Figures can be determined at year-end
	PI 3: Proportion of contracts reviewed within three (3) working days	Actual number of contracts reviewed	0%	95%	98%	90%	124 out of 126 contracts were reviewed within 3 working days

Major Final Outputs	Performance Indicators	Formula	Wts	Baseline 2012	2014		Remarks
					As of 2 <sup>nd</sup> Quarter Actual	Annual Target	
	PI 4: Improved overall customers rating	Percentage of customers rating services as excellent	0%	86%	98%	92%	3,698 out of 3,770 transactions were rated excellent by customers
		<b>Sub-Total</b>	<b>10%</b>				
		<b>Total</b>	<b>100%</b>				

Prepared by:

  
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10 July 2014  
 Date

  
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 Officer-in-Charge, FAO


10 July 2014  
 Date

Noted by:

  
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 Vice-President, SSC

10 July 2014  
 Date

Approved by:

  
**ANTONIO D. KALAW, JR.**  
 President, DAP

10 July 2014  
 Date