

## DEVELOPMENT ACADEMY OF THE PHILIPPINES MONITORING REPORT OF PERFORMANCE TARGETS as of 3<sup>rd</sup> Quarter 2014

Major Final Outputs	Performance Indicators	Formula	Wts	Baseline 2012	2014		
					As of 3 <sup>rd</sup> Quarter Actual	Annual Target	Remarks
MFO 1: Training & Education Services for Public Managers	PI 1: Number of Public Officials started the Public Management Development Program (PMDP) / National Government Career Executive Service Development Program (NGCESDP)	Actual number of officials started the PMDP / NGCESDP	10%	80	103	210	Middle Managers Class Batch 6: 38 Students & Senior Executives Class 3 <sup>rd</sup> Batch: 25 Students
	PI 2: Number of official partnership / joint projects with international firms	Partnership / joint projects actually conducted within the year	15%	N/A	3	2	Ecole Nationale d'     Administration,     Paris, France     Erasmus University     Rotterdam (EUR),     the Netherlands     Center for     Southeast Asian     Studies (CSEAS) /     Kyoto University,     Japan
	PI 3: Increased graduate satisfaction in PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10%	N/A	-	90%	Cannot be determined yet. PMDP classes still on-going
	PI 4: Increased graduate satisfaction in non-PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10%	81%	=	90%	Cannot be determined yet. Programs are still on-going
	PI 5: Percentage of Training & Education Projects		0%	100%	-	100%	Cannot be determined yet. Training and Education Programs are on-going



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	completed within agreed duration						
		Sub-total	45%				
MFO 2: Research & Technical Assistance on Public Sector Productivity	PI 1: Increased number of strategic programs on Public Sector Productivity	Cumulative number of strategic programs on PSP	15%	4	11	11	Training on the Formulation of Citizen's Charter for ARMM Agencies ARMM Regional Government on the Implementation of the Results-based Performance Management System (RBPMS) Organizational Transformation towards Performance Excellence / Business Excellence & Service Transformation (BEST) / Business Excellence Self-Assessment Tool Orientation Seminar on Corporate Governance for Board of Directors/Trustees of GOCCs
	PI 2: Number of research initiated in the field of PSP	Actual number of research / policy papers formally submitted to the Board	15%	N/A	8	3	1. Volunteerism 2. ASEAN Eco. Integration: Implications for the Philippines & Recommended Actions 3. ASEAN Political- Security Community: Prospects, Challenges & Recommended Actions 4. WATER: Assured Access & Securitr in the Face of Rapid Urbanization and a Booming Population 5. ASEAN Socio- Cultural Community: Implications for the Philippines and Recommended Action 6. Knowledge Management 7. Minerals Development:



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					As of 3 <sup>rd</sup> Quarter Actual	Annual Target	Remarks
							Examining the Policy Environment Competitive Advantage & the Logic of the Industry 8. Sustainable Transportation
	PI 3: Increased customer satisfaction in DAP's Technical Assistance Services	Percentage of DAP's Technical Assistance rated 4.0 or higher in a 5-point scale by customers	15%	84%	-	90%	Cannot be determined yet. Programs on- going
	PI 4: Percentage of Technical Assistance Programs completed within agreed duration		0%	84%	-	94%	Cannot be determined yet. Programs on- going
		Sub-total	45%				
General Administrative & Support Services (GASS)	PI 1: Customer satisfaction with DAP facilities	Percentage of customer satisfied with facilities	5%	88%	97%	94%	Both for Pasig and Tagaytay facilities
	PI 2: Improved Financial Performance	Growth Rate of Net Income (Year to year)	5%	35%	-	35%	Figures can be determined at year-end
	PI 3: Proportion of contracts reviewed within three (3) working days	Actual number of contracts reviewed	0%	95%	97.04%	90%	164 out of 169 contracts were reviewed within 3 working days
	PI 4: Improved overall customers rating	Percentage of customers rating services as excellent	0%	86%	98.39%	92%	5,877 out of 5,973 transactions were rated excellent by customers
	10	Sub-Total	10%				
		Total	100%				



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17 October 2014

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17 October 2014

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17 October 2014

Date