



CENTER FOR GOVERNANCE

(Center)

2015 PROJECT ACCOMPLISHMENT REPORT

I. Project Information

Project Code: CMRFM
Project Title: FORMULATING THE STRATEGIC AND OPERATIONS PLAN OF THE CORAZON LOCSIN MONTELIBANO MEMORIAL REGIONAL HOSPITAL (CLMMRH)
Project Start: January 12, 2015
Project End: May 30, 2015
Project Price: Php 701,869.00
Client Organization: Corazon Locsin Montelibano Memorial Regional Hospital (CLMMRH)

II. Project Team

Project Manager: Peter Dan B. Baon
Team Members: Catherine S. Luzuriaga
Ramona Lissa E. Villegas
Emelita V. Esusan
Mariz P. Potestades

Supervising Fellow: Alvin P. Principe
Resource Persons: Alvin P. Principe/ Dr. Melchor R. Lucas

III. Project Details

Project Description: Excellence in public service requires continuous improvement. It should address the evolving political, economic, cultural, and social landscapes that will eventually affect its delivery of goods and services. It is crucial for an organization that strives for excellence to develop its own vision for the future. A vision that is shared and captures the desire for improvement and benefit of the public it serves. However, the challenge lies in operationalizing this vision and strategies into tangible objectives and measures and translating them to programs and projects that reflect the desired state. The Corazon Locsin Montelibano Memorial Regional Hospital (CLMMRH) is one such organization that desires to further its service to the public.

The CLMMRH, formerly called the Occidental Negros Provincial Hospital (ONPH), is a teaching-training tertiary hospital. It currently has eight (8) accredited departments namely: surgery, internal medicine, obstetrics and gynecology, pediatrics, anesthesia, ENT, orthopedics, and ophthalmology. CLMMRH is the only tertiary government hospital in the province of Negros Occidental. It serves as the sole end referral government hospital for serious and complicated cases for the City of Bacolod, the entire island of Negros, and portions of Iloilo and Guimaras provinces.

One of the priorities of President Benigno S. Aquino III is to promote effective governance within the bureaucracy by raising accountability and exacting high level of institutional and individual performance among government offices, managers and employees; whether in the national or local. In line with this priority, the CLMMRH identified the need for a strategic assessment and planning workshop to assess, analyze, and develop a medium-term strategic plan that will describe where the organization is right now in terms of their programs and interventions, where they want to go and the course of actions needed to guide them in defining their strategic medium-term directions.



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In view of this, the CLMMRH requested the Development Academy of the Philippines (DAP) for assistance. In response, DAP proposes a technical assistance in the formulation of the strategic and operations plan for the CLMMRH that aims to enhance its strategic management and planning process. This will help prepare CLMMRH embark on a journey towards quality and performance excellence.

Project Objective: The project aims to help the CLMMRH define their strategic direction in the next five years.

Specifically, the DAP technical assistance will allow CLMMRH to:

1. Re-visit its mission, vision and core values based on their mandate;
2. Define the strategic objectives that will help achieve the CLMMRH mission and vision;
3. Identify a set of performance measures and annual targets that will be used as basis for performance monitoring and evaluation;
4. Determine time-bound programs and/or projects that will ensure the achievement of strategic objectives; and,
5. Formulate CLMMRH's 2015 operations plan.

Focus Area:

Project Type: Technical Assistance/Consultancy

Project Beneficiary: Corazon Locsin Montelibano Memorial Regional Hospital (CLMMRH)

Regional Coverage: Region VI (Western Visayas)

IV. Project Accomplishments

Key Activity Implemented:

- Conduct of Strategic Planning Workshop
- Conduct of Operations Planning Workshop
- Conduct of Clean-Up Sessions

Major Outputs: CLMMRH Strategic Plan (bearing the CLMMRH Strategy Map, Scorecard and Initiatives)

Project Impact: The project has allowed the CLMMRH defines its strategic direction for 2015-2020.

Lessons Learned:

1. The creation of planning secretariat by CLMMRH allowed smooth coordination and fast response to requirements requested by DAP.
2. Level off with the workshop facilitators on the framework that will be used. The inclusion of a resource speaker from the health sector helped in the establishment of rapport with client organization and its participants.

V. Attachments

- Summary of Evaluation for Course and Resource Person
- Certificate of Project Closure



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Prepared by:

Peter Dan G. Baon
Peter Dan G. Baon
Project Manager

Noted / Approved by:

Imelda C. Cabren
Imelda C. Cabren
Center Head *8/20*

Notes:

1. Project details on Section I-III can be generated thru PMIS based on PMs inputs.
2. Project Managers are required to accomplish Section IV & provide Section V to reflect results of project implementation
3. Project Managers can update/adjust the pre-filled sections(I-III) based on actual data



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CERTIFICATE OF PROJECT CLOSURE

Date: 9/17/2015

Project Title : Formulating the Strategic Plan of the Corazon Locsin Montelibano Memorial Regional Hospital (CLMMRH)

Project Manager : Peter Dan B. Baon

Center : Center for Governance

Project Duration : January 12, 2015 – May 30, 2015

Project Code : CMRFM

Client : Corazon Locsin Montelibano Memorial Regional Hospital (CLMMRH)

This is to certify that the above-cited project is declared officially closed. It further certifies that all project outputs have been delivered and satisfactorily conform to our agreements and our office's standards.

FEEDBACK (please indicate here your comments and/or suggestions for further improving our services.)

Our strategic plan sections were really productive. We have learned to appreciate the essence of our programs. We have set the pathway for our journey towards partnership.

Finally, an action is our operational plan. We noticed some improvements upon review of plans submitted by the decision units. Perhaps we need to have more focus on this aspect of planning. We thank DTA for the knowledge sharing and understanding position of their stakeholders. We look forward for an unbeatable partnership.

Authorized Representative of Client Agency:

Dr. Hans Francis D. Ferraris
Signature over printed name

Focal Person, Strategic Planning Technical Working Group
Position/Designation