



ISO 9001:2015 Certified
CIP/4045/00/06/579

development academy of the philippines

CERTIFICATION of COMPLIANCE


Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **ATTY. ELBA SISCAR CRUZ**, Filipino, of legal age, **President and Chief Executive Officer of the Development Academy of the Philippines**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

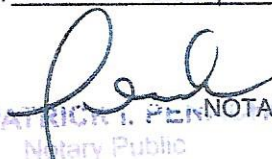
- 1) The Development Academy of the Philippines has no frontline services, thus, an equivalent Citizen's Charter or Service Charter has been established that enumerates the following:
 - a. Vision and mission of the agency
 - b. Internal services offered
 - c. Step-by-step procedure in availing of the services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Required documents
- 2) The Service Charter is posted as information billboard.
- 3) The Service Charter is positioned at the entrance or at the most conspicuous place of the delivery unit that delivers the services.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this JUN 05 2017 of June, 2017 in Pasig City, Philippines.


ATTY. ELBA S. CRUZ, PhD, MNSA
 President and Chief Executive Officer
 Development Academy of the Philippines

SUBSCRIBED AND SWORN to before me this JUN 05 2017 of June 2017 in PASIG CITY Philippines, with affiant exhibiting to me his/her EC0268524 issued on 12 Feb 2014 at DFA DAVAO.


ATTY. PATRICK T. PENABAZ
 Notary Public
 Appointment No. 186 (2016-2017)
 Roll No. 64888/ TIN No. 245-113-042
 MCLE Compliance No. 1010458
 1/F DAP Bldg., San Miguel Ave.,
 Pasig City

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