



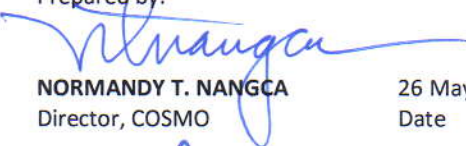
DEVELOPMENT ACADEMY OF THE PHILIPPINES
MONITORING REPORT OF PERFORMANCE TARGETS
 as of 1st Quarter 2014

Major Final Outputs	Performance Indicators	Formula	Wts	Baseline 2012	2014		Remarks
					1 st Quarter Actual	Annual Target	
MFO 1: Training & Education Services for Public Managers	PI 1: Number of Public Officials started the Public Management Development Program (PMDP) / National Government Career Executive Service Development Program (NGCESDP)	Actual number of officials started the PMDP / NGCESDP	10%	80	40	210	Middle Managers Class Batch 5
	PI 2: Number of official partnership / joint projects with international firms	Partnership / joint projects actually conducted within the year	15%	-	2	2	<ul style="list-style-type: none"> Erasmus University Rotterdam (EUR) Center for Southeast Asian Studies (CSEAS) / Kyoto University
	PI 3: Increased graduate satisfaction in PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10%	-	-	90%	Cannot be determined yet. PMDP classes still on-going
	PI 4: Increased graduate satisfaction in non-PMDP / NGCESDP	Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers	10%	81%	-	90%	Cannot be determined yet. Programs are still on-going
	PI 5: Percentage of Training & Education Projects completed within agreed duration		0%	100%	-	100%	Cannot be determined yet. Training and Education Programs are on-going


Major Final Outputs	Performance Indicators	Formula	Wts	Baseline 2012	2014		Remarks
					1 st Quarter Actual	Annual Target	
		Sub-total	45%				
MFO 2: Research & Technical Assistance on Public Sector Productivity	PI 1: Increased number of strategic programs on Public Sector Productivity	Cumulative number of strategic programs on PSP	15%	4	2	11	<ul style="list-style-type: none"> Organizational Transformation towards Performance Excellence / Business Excellence & Service Transformation (BEST) / Business Excellence Self-Assessment Tool Orientation Seminar on Corporate Governance for Board of Directors/ Trustees of GOCCs
	PI 2: Number of research initiated in the field of PSP	Actual number of research / policy papers formally submitted to the Board	15%	-	-	3	Research agenda for presentation to & approval by the Board
	PI 3: Increased customer satisfaction in DAP's Technical Assistance Services	Percentage of DAP's Technical Assistance rated 4.0 or higher in a 5-point scale by customers	15%	84%	-	90%	Cannot be determined yet. Programs on-going
	PI 4: Percentage of Technical Assistance Programs completed within agreed duration		0%	84%	-	94%	Cannot be determined yet. Programs on-going
		Sub-total	45%				
General Administrative & Support Services (GASS)	PI 1: Customer satisfaction with DAP facilities	Percentage of customer satisfied with	5%	88%	99%	94%	For Pasig facilities only.

Major Final Outputs	Performance Indicators	Formula	Wts	Baseline 2012	2014		Remarks
					1 st Quarter Actual	Annual Target	
		facilities					
	PI 2: Improved Financial Performance	Growth Rate of Net Income (Year to year)	5%	35%	-	35%	Figures can be determined at year-end
	PI 3: Proportion of contracts reviewed within three (3) working days	Actual number of contracts reviewed	0%	95%	96%	90%	98 out of 102 contracts were reviewed within 3 working days
	PI 4: Improved overall customers rating	Percentage of customers rating services as excellent	0%	86%	97.85%	92%	2,645 out of 2,703 transactions were rated excellent by customers
		Sub-Total	10%				
		Total	100%				

Prepared by:

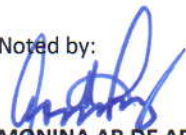

NORMANDY T. NANGCA
 Director, COSMO

26 May 2014
 Date


ANATALIA SD BARAWIDAN
 Officer-in-Charge, FAO

26 May 2014
 Date

Noted by:


MONINA AR DE ARMAS
 Vice-President, SSC

26 May 2014
 Date

Approved by:


ANTONIO D. KALAW, JR.
 President, DAP

26 May 2014
 Date