

Development Academy of the Philippines

Interim Performance Scorecard 2013-2014

Performance Measures				Baseline Data <i>(if available)</i>		Targets			
Description	Formula	Weight		Data Provider <i>if applicable</i>	2011	2012	2013	2014	2015
		2013	2014						
MFO 1: TRAINING AND EDUCATION SERVICES FOR PUBLIC MANAGERS									
Quantity 1: Number of Public Officials started Public Management Development Program (PMDP)/ National Government Career Executive Service (NGCESDP)	Actual number of public officials started training and education programs.	10%	10%	POG, GSPDM	-	80	140	210	210
Quantity 2: Number of official partnerships/ joint projects with international firms	Partnerships/ joint projects actually concluded within the year	15%	15%	IRISCIP/OP	-	-	1 GRIPS of Japan	2	To be negotiated
Quality 1: Increased graduate satisfaction in PMDP/ NGCESDP programs	Percentage of DAP's training programs rated 4.5 or higher in a 5 point scale by clients	10%	10%	POG, GSPDM	-	-	88%	90%	To be negotiated
Quality 2: Increased graduate satisfaction in non-PMDP/NGCESDP programs	Percentage of DAP's training programs rated 4.5 or higher in a 5 point scale by clients	10%	10%	POG, GSPDM	80%	81%	86%	90%	To be negotiated
Timeliness: Percentage of Training and Education projects completed within agreed duration		0%	0%	POG, GSPDM	100%	100%	100%	100%	100%
Subtotal of Weights:		45%	45%						

Performance Measures				Baseline Data (if available)		Targets		
Description	Formula	Weight		Data Provider if applicable	2011	2012	2013	2014
		2013	2014					
MFO 2 : RESEARCH AND TECHNICAL ASSISTANCE SERVICES ON PUBLIC SECTOR PRODUCTIVITY								
Quantity 1: Increased number of strategic programs on Public Sector Productivity	Cumulative number of strategic programs on Public Sector Productivity	15%	15%	POG	2	4	7	11
Quantity 2: Number of research initiated in the field of public sector productivity	Actual number of research / policy papers formally submitted to the Board	15%	15%		-	-	1	3
Quality: Increased client satisfaction in DAP's Technical Assistance Service	Percentage of DAP's Technical Assistance rated 4.0 or higher in a 5-point scale by clients	15%	15%	POG, GSPDM	54%	84%	88%	90%
Timeliness: Percentage of Technical assistance projects completed within agreed duration				POG, GSPDM	68%	84%	90%	94%
		45%	45%					
GENERAL ADMINISTRATIVE AND SUPPORT SERVICES (GASS)								
Clients satisfaction with DAP facilities	Percentage of clients satisfied with facilities	5%	5%	AMC	85%	88%	90%	94%

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		2013	2014					
Improved Financial Performance	Growth Rate of Net Income (Year to Year)	5%	5%	POG, GSPDM & AMC	34%	35%	35%	35%
Proportion of contracts reviewed within three (3) working days	Actual number of contracts reviewed	0%	0%	LSU/OP	80%	95%	88%	90%
Improved overall customers/clients rating	Percentage of customers/clients rating services as excellent	0%	0%	SSC	92%	86%	90%	92%
Subtotal of Weights:		10%	10%					
TOTAL OF WEIGHTS:		100%	100%					

For GCG:




CESAR L. VILLANUEVA
Chairman

For DAP:



CAYETANO W. PADERANGA, JR.
Chairman



ANTONIO D. KALAW, JR.
President