



DEVELOPMENT ACADEMY OF THE PHILIPPINES
MONITORING REPORT OF PERFORMANCE TARGETS
2014

| Major Final Outputs | Performance Indicators | Formula | Wts | Baseline 2012 | 2014 | | Rating | Remarks |
|--|--|---|------------|---------------|--------|--------|--------------|--|
| | | | | | Actual | Target | | |
| MFO 1: Training & Education Services for Public Managers | PI 1: Number of Public Officials started the Public Management Development Program (PMDP) / National Government Career Executive Service Development Program (NGCESDP) | Actual number of officials started the PMDP / NGCESDP | 10% | 80 | 137 | 140 | 9.8% | <ul style="list-style-type: none"> • Middle Managers Class Batch 5: 40 Students • Middle Managers Class Batch 6: 38 Students • Middle Managers Class Batch 7: 34 Students • Senior Executives Class Batch 3: 25 Students |
| | PI 2: Number of official partnership / joint projects with international firms | Partnership / joint projects actually conducted within the year | 15% | N/A | 3 | 2 | 15% | <ul style="list-style-type: none"> • Ecole Nationale d' Administration, Paris, France • Erasmus University Rotterdam (EUR), the Netherlands • Center for Southeast Asian Studies (CSEAS) / Kyoto University, Japan |
| | PI 3: Increased graduate satisfaction in PMDP / NGCESDP | Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers | 10% | N/A | 100% | 90% | 10% | Both PMDP Courses were rated 4.5 and above. Overall average rating is 4.7. |
| | PI 4: Increased graduate satisfaction in non-PMDP / NGCESDP | Percentage of DAP's Training programs rated 4.5 or higher in a 5-point scale by customers | 10% | 81% | 85% | 90% | 9% | 45 courses out of 53 training courses were rated 4.5 and above. |
| | PI 5: Percentage of Training & Education Projects completed within agreed duration | | 0% | 100% | 100% | 100% | 0% | All Training and Education Programs implemented within agreed duration. |
| | Sub-total | | 45% | | | | 43.8% | |

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| MFO 2: Research & Technical Assistance on Public Sector Productivity | PI 1: Increased number of strategic programs on Public Sector Productivity | Cumulative number of strategic programs on PSP | 15% | 4 | 11 | 11 | 15% | <ol style="list-style-type: none"> 1. Training on the Formulation of Citizen's Charter for ARMM Agencies 2. ARMM Regional Government on the Implementation of the Results-based Performance Management System (RBPMS) 3. Organizational Transformation towards Performance Excellence / Business Excellence & Service Transformation (BEST) / Business Excellence Self-Assessment Tool 4. Orientation Seminar on Corporate Governance for Board of Directors/ Trustees of GOCCs |
| | PI 2: Number of research initiated in the field of PSP | Actual number of research / policy papers formally submitted to the Board | 15% | N/A | 8 | 3 | 15% | <ol style="list-style-type: none"> 1. Volunteerism 2. ASEAN Eco. Integration: Implications for the Philippines & Recommended Actions 3. ASEAN Political-Security Community: Prospects, Challenges & Recommended Actions 4. WATER: Assured Access & Security in the Face of Rapid Urbanization and a Booming Population 5. ASEAN Socio-Cultural Community: Implications for the Philippines and Recommended Action 6. Knowledge Management 7. Minerals Development: Examining the Policy Environment Competitive Advantage & the Logic of the Industry 8. Sustainable Transportation |
| | PI 3: Increased customer satisfaction in DAP's Technical Assistance Services | Percentage of DAP's Technical Assistance rated 4.0 or higher in a 5-point scale by customers | 15% | 84% | 82% | 90% | 13.7% | 82% of customers rated our services 4.0 and higher |
| | PI 4: Percentage of Technical Assistance Programs completed within agreed duration | | 0% | 84% | 94% | 94% | 0% | Out of 102 projects in 2014, 96 projects were implemented on-time or 94% on-time delivery. |
| | | Sub-total | 45% | | | | 43.7% | |
| General Administrative & Support Services (GASS) | PI 1: Customer satisfaction with DAP facilities | Percentage of customer satisfied with facilities | 5% | 88% | 97% | 94% | 5% | <p>Pasig: 98%</p> <p>Tagaytay: 95%</p> <p>Average for both sites: 97%</p> |
| | PI 2: Improved Financial Performance | Growth Rate of Net Income (Year to | 5% | 35% | 42% | 35% | 5% | <p>2013: P4.11M</p> <p>2014: P5.854</p> |

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| | | | | | Actual | Target | | |
| | | year) | | | | | | |
| | PI 3: Proportion of contracts reviewed within three (3) working days | Actual number of contracts reviewed | 0% | 95% | 93.82% | 90% | 0% | 243 out of 259 contracts were reviewed within 3 working days |
| | PI 4: Improved overall customers rating | Percentage of customers rating services as excellent | 0% | 86% | 98.51% | 92% | 0% | 8,253 out of 8,378 transactions were rated excellent by customers |
| | | Sub-Total | 10% | | | | 10% | |
| | | Total | 100% | | | | 97.5% | |

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27 February 2015
 Date


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27 February 2015
 Date

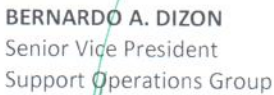
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