



DAP ACCOMPLISHMENTS ON PERFORMANCE TARGETS 2013

Interim PES Form 3

Performance Measures			Baseline	CY 2013		Rating
Description	Formula	Weight	2012	Target	Accomplishment	
<b>MFO 1: Training &amp; Education Services for Public Managers</b>						
<b>Quantity 1:</b> Number of Public Officials started the Public Management Development Programs (PMDP) / National Government Career Executive Service Development Program (NGCESDP)	Actual number of public officials started the PMDP / NGCESDP	10%	80	140	155	10%
<b>Quantity 2:</b> Number of official partnership / joint projects with international firms	Partnership / joint projects actually conducted within the year	15%	-	1	1	15%
<b>Quality 1:</b> Increased graduate satisfaction in PMDP / NGCESDP	Percentage of DAP's training programs rated 4.5 or higher in a 5-point scale by clients	10%	-	88%	100%	10%
<b>Quality 2:</b> Increased graduate satisfaction in non-PMDP / NGCESDP	Percentage of DAP's training programs rated 4.5 or higher in a 5-point scale by clients	10%	81%	86%	78%	9%
<b>Timeliness:</b> Percentage of Training & Education Projects completed within agreed duration		0%	100%	100%	100%	-
<b>Subtotal of Weights</b>		45%				44%
<b>MFO 2: Research &amp; Technical Assistance Services on Public Sector Productivity</b>						
<b>Quantity 1:</b> Increased number of strategic programs on Public Sector Productivity	Cumulative number of strategic programs on Public Sector Productivity	15%	4	7	8	15%
<b>Quantity 2:</b> Number of research initiated in the field of Public Sector Productivity	Actual number of research / policy papers formally submitted to the Board	15%	-	1	2	15%
<b>Quality:</b> Increased client satisfaction in DAP's Technical Assistance Services	Percentage of DAP's Technical Assistance rated 4.0 or higher in a 5-point scale by clients	15%	84%	88%	90%	15%
<b>Timeliness:</b> Percentage of Technical assistance projects completed within agreed duration		0%	84%	90%	84%	-
<b>Subtotal of Weights</b>		45%				45%



Performance Measures			Baseline	CY 2013		Rating
Description	Formula	Weight	2012	Target	Accomplishment	
<b>General Administrative and Support Services (GASS)</b>						
<b>Quality 1:</b> Client satisfaction with DAP facilities	Percentage of clients satisfied with facilities	5%	88%	90%	93%	5%
<b>Financial:</b> Improved Financial Performance	Growth Rate of Net Income (Year to Year)	5%	35%	35%	55%	5%
<b>Quality 2:</b> Proportion of contracts reviewed within three (3) working days	Actual number of contracts reviewed	0%	95%	88%	93%	-
<b>Quality 3:</b> Improved overall customers/clients rating	Percentage of customers/clients rating services as excellent	0%	86%	90%	99.8%	-
<b>Subtotal of Weights</b>		10%				10%
<b>Total</b>		100%				99%

Certified Correct:

  
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 Director  
 Corporate Operations & Strategy Management Office

21-Feb-2014

  
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21-Feb-2014

  
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21-Feb-2014